

Resources

LOCAL

Miami-Dade County Hurricane Safety Guide
<http://www.miamidade.gov/hurricane/home.asp>

Miami-Dade Consumer Services
(report price gouging)
305.375.3677 TDD: 305.375.4177
www.miamidade.gov/csd

Miami-Dade Cooperative Extension
305.248.3311

Humane Society of Greater Miami
305.696.0800
www.humanesocietymiami.org

American Red Cross
305.644.1200
<http://www.redcross.org/fl/miami>

Switchboard of Miami
305.358.4357
www.switchboardmiami.org

Miami-Dade County Department of Emergency Management and
Homeland Security
www.miamidade.gov/oem

Weather

National Hurricane Center
www.nhc.noaa.gov

South Florida Weather Forecast Office
305.229.4550
www.srh.noaa.gov/mfl

Utilities

FPL
800.4OUTAGE
800.468.8243 TDD: 800.251.5325
www.fpl.com

AT&T
888.757.6500 TDD: 305.780.2273
611 (repairs)
www.att.com

Comcast
800.266.2278
www.comcast.com

TECO/
Peoples Gas
877.832.6747 TDD: 813.228.4613
www.peoplesgas.com

FEDERAL and STATE

Florida Department of Financial Regulation
800.342.2762
www.fdfs.com

Florida Office of Insurance Regulation
850-413-3140
www.flair.com

Florida Division of Emergency Management
850.413.9969
www.floridadisaster.org

Federal Emergency Management Agency
800.621.3362 TDD: 800.462.7585
www.fema.gov

National Flood Insurance Program
800.638.6620 TDD: 800.447.9487
www.fema.gov/business/nfip

American Red Cross
202-303-4498 or 1-866-GET-INFO to find local chapter
www.redcross.org "Get Prepared"

US Department of Homeland Security
1-800-BE-READY
www.ready.gov

US Small Business Administration (SBA)
1-800-UASK-SBA
www.sba.gov "Disaster Preparedness"

Institute for Business & Home Safety (IBHS)
1-813-286-3400
www.ibhs.org "Open for Business"

IBHS offers a complete disaster preparation and recovery planning system for the home and business. One free printed version is available online or by calling. An online, interactive version is available to policyholders of many IBHS member insurance companies.

Elderly – People with Special Needs

Special Transportation Services (STS)
305.630.5300
TDD 305.263.5439
<http://www.miamidade.gov/transit/special-transportation.asp>

Florida Relay Service
800.955.8770
TTY: 800.955.8771
www.ftri.org/floridarelay

FPL Medically Essential Service Program
800.226.3545
www.fpl.com/community/health_and_safety_programs.shtml

Elder Helpline/Alliance for Aging
305.670.4357