Date: July 16, 2014

Memorandum



To: Members, Cultural Affairs Council

From: Michael Spring, Director Michael.

Subject: Culture Shock Miami – Discount Tickets for Youth Program

We are happy to report that *Culture Shock Miami* continues to expand its programming offerings for the 2013-2014 season, with more than 280 events available to its target audience. To date, 6,949 tickets have been sold for the first ten months of the 2013-2014 cultural season. In addition, 2,259 students have been reached through free outreach performances and workshops organized in collaboration with the Miami-Dade Public School System and the South Miami-Dade Cultural Arts Center, bringing the program's 2013-2014 reach to a total of 9,208.

In an effort to effectively reach the program's target audience, stimulate ticket sales, and provide high quality art performances during the summer months, *Culture Shock Miami* presented *Rhythmic Circus – Feet Don't Fail Me Now!*, a highly energetic, tapping explosion of rock, blues, and soul. Tickets were put on sale on April 29, 2014 on CultureShockMiami.com. In addition to the \$5 *Culture Shock Miami* student-tickets, a limited number of tickets were made available to the general public at SMDCAC.org, at a cost of \$15-\$25. *Rhythmic Circus* performed to a standing ovation on the main stage of the South Miami-Dade Cultural Arts Center on June 28, 2014. In addition to the public performance of 653 attendees, a free, full performance was made available to 765 Miami-Dade County campers from 8 different camp sites (central, west and south Miami-Dade) on June 27th, and a tap-dance masterclass lead by the company's lead dancer and choreographer was offered to Miami-Dade residents on the morning of June 28th.

In addition to the program's ongoing marketing campaign, *Culture Shock Miami* staff worked with *Matrix2 Advertising* and *Arts Marketing Network* to implement a special campaign to market the June 28th performance of *Feet Don't Fail Me Now!* The following was implemented:

- Listing in the South Miami-Dade Cultural Arts Center's Summer Events brochure:
- Creation of electronic and printed promotional materials distributed via cultural, educational and governmental partners countywide;
- Creation of a promotional video featured on CultureShockMiami.com, YouTube and Vimeo;
- Design and creation of a program book distributed at the mainstage performance;
- Online media advertising at MiamiNewTimes.com, and consecutive print ads in The Miami New Times two (2) weeks prior to the show;
- One (1) month campaign (June 2014) on Miami-Dade Transit buses 10 buses along the Central and South Miami-Dade routes;
- Two-week (June 16 June 28) television advertising on NBC6 and The CW-WSFL TV to reach parents and the program's target audience respectively;
- Two-week ad campaign (June 16 June 28) on WLRN Public Radio; and
- One (1) television interview on NBC6's 6 in the Mix featuring Nicolas Bowman, lead dancer and choreographer from Feet Don't Fail Me Now!

Culture Shock Miami staff continues to work with cultural organizations to renew and recruit ticket donations for the remainder of the 2013-2014 cultural season. To date, commitments have been received from Adrienne Arsht Center for the Performing Arts, Fundarte, International

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Hispanic Theater Festival, and Miami-Dade County Auditorium. In addition to these performance events, available on the website are monthly allotments of tickets from returning museum partners. They include: Bass Museum, Fairchild Tropical Botanic Garden, Frost Museum at FIU, HistoryMiami, Miami Children's Museum, Miami Museum of Science, Museum of Contemporary Art, Pérez Art Museum Miami, Vizcaya Museum and Gardens, The Wolfsonian at FIU, and ZooMiami.

Arts Marketing Network - Public Relations

Department staff continues to work with *Arts Marketing Network* (public relations firm) who helped launch the program's 2013-2014 cultural season. The firm is continuing the "You Review" project of interviewing *Culture Shock Miami* ticket buyers at performances to create video reviews of the events available through the program. With "You Review" students are asked to provide a critique of the performance/event attended. The reviews are posted on *YouTube, Vimeo,* Facebook and on *CultureShockMiami.com* to provide a student's perspective on arts performances. The most recent "You Review" highlighted the *Rhythmic Circus* performance held at the South Miami-Dade Cultural Arts Center. To date, the eighteen (18) "You Review" videos have received more than 4.394 views.

"You Review" videos have been created for:

- Rhythmic Circus' Feet Don't Fail Me Now! (06/2014)
- Murray Dranoff Foundation *Piano Slam* (05/2014)
- Dranoff 2 Piano Concert (04/2014)
- Pérez Art Museum Miami (03/2014)
- South Miami-Dade Cultural Arts Center's Jon Batiste (03/2014)
- Spirit Of Uganda (03/2014)
- Coconut Grove Arts Festival (02/2014)
- The Cleveland Orchestra (02/2014)
- Opera For You, For Me, Forever! (01/2014)
- South Miami-Dade Cultural Arts Center's Miami Youth Ballet "The Nutcracker" (12/2013)
- Art Basel Miami Beach (12/2013)
- South Miami-Dade Cultural Arts Center's Asolo Repertory Theatre Romeo and Juliet (11/2013)
- South Miami-Dade Cultural Arts Center's Tango Fire (11/2013)
- Miami City Ballet's *Program I* (11/2013)
- GableStage's My Name is Asher Lev (11/2013)
- Florida Grand Opera's Mourning Becomes Electra (11/2013)
- Vizcaya Museum and Gardens' Discover Vizcaya (10/2013)
- South Miami-Dade Cultural Arts Center's *Diavolo* (10/2013)

Culture Shock Miami continues to market the program's offerings aggressively via Facebook and Twitter. The Culture Shock Miami Facebook Fan page and Twitter account provide daily updates and special, last-minute offerings available to the program's target audience. These social networking sites have helped staff inform the program's target audience of newly available performances and ticket inventory. In addition, these social networking tools inform the program's fans of workshops, events and other opportunities presented by the program's cultural partners. The program's Facebook Fan page currently has 3,323 fans.

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Here are the highlights of our monthly progress:

- To date, 208 tickets have been sold for the month of July 2014.
- A total of 1,058 tickets was sold for the month of June 2014. This represents an increase of 432% from June 2014 ticket sales (245). In addition, 779 students were reached through a free outreach performance and tap masterclass workshop, bringing the program's June 2014 reach to a total of 1,837.
- Our e-mail list currently has 7,475 subscribers.

Please be sure to visit the new website at www.cultureshockmiami.com.