

Frequently Asked Questions about the Golden Ticket Arts Guide

▪ **What is the Golden Ticket Arts Guide/Program?**

The Golden Ticket Arts Guide is a calendar-style booklet with free offers to cultural arts events and venues for Miami-Dade County senior residents ages 62 and over. Each GT Arts Guide contains GT Arts Guide tickets that may be redeemed by senior residents 62 and older to attend the events offered in the GT Arts Guide.

▪ **Who can use the Golden Ticket Arts Guide?**

Miami-Dade County senior residents ages 62 and older. Proof of age and residency must be presented with your GT Arts Guide ticket at each arts event/venue.

▪ **Are there any fees charged to get a copy of the Golden Ticket Arts Guide or attend a Golden Ticket event?**

No – the Golden Ticket Arts Guide program is completely free of charge. There is no cost to request or receive the GT Arts Guide.

▪ **Are all of the events listed free of charge?**

Yes – all of the cultural offers included in the GT Arts Guide are free of charge. The offers are limited to the specific listings included in the GT Arts Guide. Some events listed are also free to the general public.

▪ **How can I get a copy of the Golden Ticket Arts Guide?**

To receive a free copy of the GT Arts Guide by mail, individuals can call (786) 331-5375.

Free copies of the GT Arts Guide are also available through the Miami-Dade County Department of Cultural Affairs, Miami-Dade County Team Metro Offices, the Miami-Dade County Mayor's and County Commissioners' offices, and Miami-Dade County branch libraries. (Individuals should call ahead to confirm availability).

▪ **How does the Golden Ticket Arts Guide program work?:**

- Clip out and complete a GT Arts Guide ticket from the back of the Golden Ticket Arts Guide.
- Present your GT Arts Guide ticket at the venue entrance with your ID showing proof of age (62 or older) and Miami-Dade County residency.
- Visit participating Golden Ticket arts partners anytime between December 1, 2006 and September 30, 2007.
- Call Golden Ticket arts partners in advance to confirm event date(s), time(s) and location(s), which are subject to change.
- Call Golden Ticket arts partners to confirm seating availability.

- **Is the Golden Ticket Arts Guide available in Spanish language?**

Yes – the GT Arts Guide is available in either English or Spanish language.

- **Is the Golden Ticket Arts Guide available in Kreyòl language?**

No – at this time, the GT Arts Guide is only available in either English or Spanish language.

- **Can two or more people share one GT Arts Guide?**

Yes – one GT Arts Guide can be shared, however, each person attending an event must present his or her own GT Arts Guide ticket (that are included at the back of the GT Arts Guide).

- **How many GT Arts Guides may I request?**

Requests are limited to two GT Arts Guides per household. Organizations such as residential facilities, nursing homes or senior centers can make arrangements to pick up larger quantities of the GT Arts Guide by contacting the Department of Cultural Affairs directly at (305) 375-4634 to arrange a pickup.

- **Do I need advance reservations to attend a Golden Ticket event or venue?**

It depends - many of the participating arts organizations limit the number of GT Arts Guide tickets that will be accepted. In such cases, advance reservations are required to reserve seating. Check listings in the GT Arts Guide for specific information.

- **Can groups attend a Golden Ticket event together?**

It depends - group arrangements must be coordinated directly with the arts organization in advance. Before finalizing your plans, groups wishing to attend an arts event must first call the Golden Ticket arts organization to arrange for a group to attend events together. Please check individual event listings in the GT Arts Guide for specific group attendance policies.

- **I live in Broward County. Can I get a Golden Ticket Arts Guide?**

No – the Golden Ticket Arts Guide program is only for Miami-Dade County senior residents ages 62 and older. Proof of age and residency must be presented with your GT Arts Guide ticket at each arts event/venue.

- **I am NOT age 62 or older but I have a disability. Can I get a Golden Ticket Arts Guide?**

No – the Golden Ticket Arts Guide program is only for Miami-Dade County senior residents age 62 or older.

- **I have a Transit Golden Passport, but I am NOT age 62 or older. Can I get a Golden Ticket Arts Guide?**

No – the Golden Ticket Arts Guide program is only for Miami-Dade County senior residents age 62 or older. Golden Passport holders can get Transit's Golden Passport Discount Booklet which includes offers from Miami-Dade County cultural institutions.

- **What is the Golden Passport Discount Coupon Booklet?**

The Miami-Dade County Transit Department issues a discount coupon book to Golden Passport holders, which entitles Golden Passport users to great discounts at over 40 merchants. Just present the reusable coupons along with your Golden Passport at participating locations. The Golden Passport Discount Booklet also includes offers from some Miami-Dade County cultural institutions. Call (305) 654-6545 for information about the Golden Passport program.

- **What is the [Golden Passport?](#)**

All Miami-Dade senior citizens 65 years and older and Social Security beneficiaries ride Miami-Dade County Transit free with a Golden Passport. Veterans residing in Miami-Dade and earning \$22,000 or less annually ride free with the Patriot Passport. Call 305-654-6545 for Golden Passport and Patriot Passport information and how and where to apply.